

Financial Responsibility

The goal of our business office is to completely inform our patients of the estimated-out-of-pocket expense and work to ensure that finances do not get in the way of receiving the quality healthcare treatment needed. There are **three different charges** that our patients will incur. CPSC is your facility, and we bill our fees **separately** from your surgeon and anesthesia provider fees. If your procedure indicates, there could be an additional fee for laboratory charges as well.

Prior to your procedure, our business office will contact you about the estimated patient portion for the **surgery center charge only**. This estimate is based on information provided to us by your surgeon and the benefits provided by your insurance company. The amount is only an estimate. We offer payment plans structured around your personal financial needs. For those patients without medical insurance we have self pay sliding scale rates, again based upon your individual needs.

As a courtesy, we will submit a claim to your insurance company. Any coinsurance or deductible amounts not paid at the time of service will be billed to you after we receive the explanation of benefits (EOB) from the insurance company. CPSC has an online bill pay option which can be accessed via internet at www.myzpay.com/cedar. Our business office can instruct you on how to properly access and make your online payment. We can also take your payment information over the phone or by mail. We will process the transaction and send you a formal receipt.

The CPSC business office is open from 7:30 a.m. to 6:30 p.m. Monday through Friday to handle your billing inquiries. You may reach us at (512) 222-0320 during the above stated hours. For after hours or weekend inquiries you can reach our patient line at (512) 565-4325. If you need to leave a message, your call will be returned within 24 hours.

Scope of Services

Gastroenterology	General Surgery
Gynecology	Neuro-Spine
Orthopedics	Pain Management
Podiatry	Urology

Welcome

It is our pleasure to welcome you to the Cedar Park Surgery Center (CPSC). We are grateful for the privilege of caring for and serving you. During your stay we promise to provide high quality, cost-effective healthcare services consistent with your expectations, and with the capabilities of the physicians, nurses, technicians, and staff who work at CPSC. We understand this may be a difficult time for you and your family, but we are pleased you have chosen CPSC to be your treatment home. It is amazing what can be accomplished when we work together, and we are grateful you have chosen to let us work for you.

The defining measure of our success as health care practitioners, lies in our patients themselves. We do not consider ourselves successful until your health improves. The exceptional care and treatment our clinical teams provide to all of our patients is second to none, and we sincerely hope you find your experience with us to be a positive one.

To better familiarize you with CPSC, we have prepared this patient guide with helpful information to assist you throughout your stay. If you need more information, our staff will be happy to answer any questions you may have.

Our sincere thanks goes out to the families we have had the pleasure to serve, to our physicians and staff whose experience and commitment are an inspiration, and to you, for choosing CPSC as your healthcare facility. If there is anything we can personally do to make your stay with us more comfortable, please feel free to call us at (512) 498-9006. The physicians and staff of CPSC, thank you for allowing us to care for you.

Physician Investment Disclosure Statement

The ownership of the facility includes physician investors. The physician who has referred you to our facility for treatment and other physicians involved in your care at the facility may have an investment interest. It is understood that you are free to choose another facility for services that have been ordered by your physician. If you have questions about this, you should contact your physician regarding his or her participation as an investor.

Surgery Information

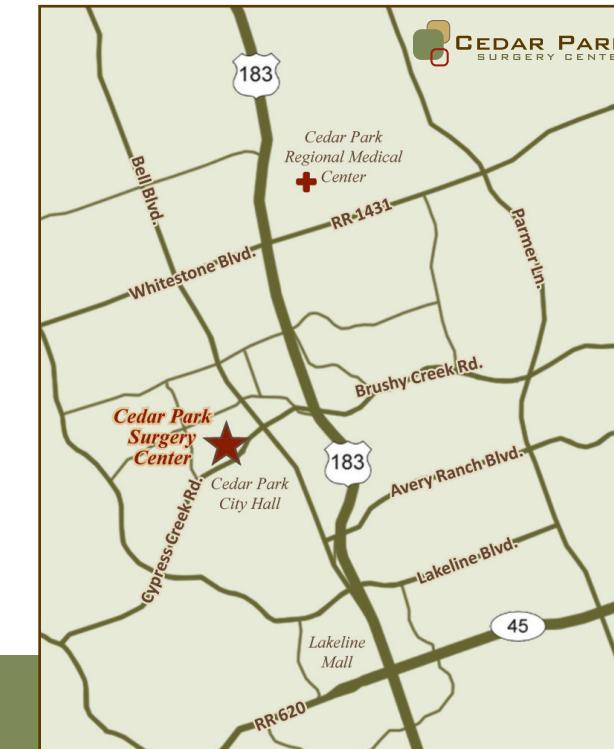
Name: _____

Arrival Time: _____

Surgery Date: _____

Physician: _____

Notes: _____



We're located on the North side of Cypress Creek Road, a little West of U.S. Highway 183.

Directions

If you are coming from North of Cedar Park, please travel south on 183A and exit Cypress Creek Road. Turn right onto Cypress Creek Road and CPSC will be located on your right hand side. If you are coming from South of Cedar Park then please head north on 183A and exit Cypress Creek Road. Turn left onto Cypress Creek Road and CPSC will be located on your right hand side. Tollway fees are not reimbursed by CPSC.



Patient Guide

351 Cypress Creek Rd.
Suite 102
Cedar Park, TX 78613

www.CedarParkSurgeryCenter.com

P: (512) 498-9006
F: (512) 498-9007



Surgery Guide

The following items will need to be brought with you to your procedures at Cedar Park Surgery Center:

- Patient Data Form
- Insurance Card
- Driver's License
- Advance Directive, Such As A Directive To Physicians (Living Will), or A Medical Power Of Attorney
- For appointment information or issues related to your care, call 512-498-9006, Monday – Friday, 8:30 a.m. – 4 p.m. On rare occasions, it may be necessary for you to leave a message. One of our care providers will return your call as soon as possible. If you have an urgent situation after hours that you think requires a doctor's attention, please call your physician's office.

Getting Ready

These instructions are for your safety and should be followed or your surgery may not take place. Please ask questions and take notes to be sure you know what to do.

- One of our nurses will call you before your surgery. If we have not reached you by 4:30 on the day before your surgery please call us at (512) 222-0314. We will confirm your arrival time, provide directions and answer your questions.
- The nurse will ask you some questions about your health.
- The nurse will talk to you about your medicines (including over the counter and herbal remedies), diet, activities, pain, and other ways to get ready for surgery.
- If you take aspirin or medicines that have aspirin, or take blood thinners or have bleeding trouble, tell your surgeon so you know when to stop taking them before surgery.
- If you get sick – sore throat, cold, fever, etc. – tell your surgeon before the day of surgery.
- Find out everything you want or need to know about your surgery.

Pre-Surgery Instructions

For your comfort and safety, there are several factors to keep in mind prior to your surgery/procedure. Please remember, these can affect the recovery time and the results of your procedure. Unless otherwise directed, the following instructions are required for anyone having surgery.

On The Day of Surgery

- **Do not eat or drink anything, not even water, after midnight unless otherwise instructed by your physician or facility nurse.** Surgery may be cancelled or delayed if you have consumed any food or fluids.
- Gum, mints or hard candies are not allowed.
- Do not smoke.
- If you take daily medication, check with your doctor about what to do the morning of your surgery regarding your medications.
- Please have no more than two adults accompanying you. One at a time may be allowed to visit the patient prior to and after surgery.
- Pediatric patients less than 10 years of age must have a responsible adult remain in the facility until the child is discharged.
- If there is a possibility that you are pregnant, please be sure to discuss this with your Surgeon and Anesthesiologist.
- Bathe or shower to reduce the chance of infection.
- Wear clothing that is easy to take off and put on.
- If you have a cold, a fever of 100 or higher, a skin rash, or an infection of any kind, please notify your physician before coming in for your surgery.
- Leave all valuables at home, including jewelry, cell phones & wallets.
- Remove all body piercings.
- If you wear contacts, bring your case and solution to store them in during surgery.
- If you wear dentures or have removable bridgework, they may be removed before surgery.
- You may be asked to arrive at least thirty minutes to one hour before your surgery/procedure time. Please inquire to be sure you know what time to arrive.

After Your Surgery

After your surgery or procedure, you will be taken to the Post Anesthesia Care Unit (Recovery Unit) until you are stable. Specially trained nurses will monitor your blood pressure, heart rate, and breathing while you recover from anesthesia. Family members are typically not allowed to visit you in the recovery room. (If a child is having surgery, parents can be with the child in the recovery room.) In the Recovery Unit you may spend one hour recovering before you are discharged home. Your vital signs will continue to be monitored, you will be offered nourishments and assistance in walking until you are able to do so, on your own. You will receive verbal and written discharge instructions, change clothes and be discharged home. Bring appropriate clothing for your post-surgery ride home. For example:

- Slip-on shoes are easiest to wear after surgery.
- Hand or arm surgery patients should bring a large, loose sleeve shirt that can fit over bulky dressings.
- Leg or foot surgery patients should bring pants/shorts with a large loose leg, shorts, or a skirt to fit over bulky dressings.

A responsible family member or friend must be available to drive you home upon discharge. Plan to go home and rest for the remainder of the day. A friend or family member should stay with you throughout the night. Follow specific instructions provided by your physician regarding diet, exercise, resuming regular medication and gradually resuming normal activity. Contact your surgeon for follow-up appointments as needed.

When To Call Your Doctor Or Nurse

For questions or problems related to your procedure please call your surgeon's office. In a life-threatening emergency, always call 911 or go immediately to the nearest emergency department. Please call immediately if you have any of the following signs and symptoms:

- Fever greater than 100.5 degrees.
- Shaking chills.
- Blood in your bowel movement or urine.
- Uncontrolled nausea and vomiting.
- Uncontrolled diarrhea.
- Drowsiness, confusion or an inability to awaken.
- Redness, swelling or drainage from any wound or venous access device.
- Family and friends are urged to remain on facility grounds during the surgery/procedure.

